

Just Get Serious™ About Teamwork

An interactive, engaging and motivating learning experience

This program is designed to help team members work better together to accomplish team goals, grow professionally and achieve personal satisfaction. It will be customized to meet the specific needs of the client and participants. Those needs are determined through a survey completed by team members and/or a pre-presentation consultation with the team leader.

The areas to be considered to be part of the training program include:

- Understanding and/or developing the team's purpose and mission
- Developing individual work-related mission statements
- Understanding and/or establishing team goals and individual goals
- Communicating more effectively
- Identifying individual communication styles
- Adapting to the communication styles of team members
- Understanding the power of being positive and enthusiastic
- Holding effective meetings
- Recognizing dysfunctional team behaviors
- Identifying constructive team conflict vs. destructive conflict
- Understanding and handling team conflict
- Identifying individual conflict management styles
- Adjusting to changes affecting the team
- Determining team rewards and celebrations

Program Facilitator



Donna Satchell specializes in helping business teams work better together and helping businesses better serve their customers. Ms. Satchell is known for her engaging and motivating style of training. She has worked in various markets including governmental, travel and tourism, corporate, small business, non-profit and school systems.

Ms. Satchell is a member of the National Speakers Association and the American Society for Training and Development.

For additional information about Donna Satchell visit www.STARRct.com. There you will find details about other programs, testimonials and videos from several of her presentations.

For more information, including scheduling and pricing, contact:

Donna Satchell
STARR Consulting & Training
770-498-0400
Donna@STARRct.com
www.STARRct.com

The information you provided (on teamwork) was right on target. I'm still getting compliments about the presentation! The feedback we received is becoming the norm when you are speaker ... "Excellent" "What an authority!" "We're glad she was available". I feel GE has found the right speaker to meet many of our needs.
Michael Peacock, Manager of Communications, G.E. Consumer Finance

Weeks later, the staff is continuing to talk about how effective and thought-provoking your presentation was. I personally thank you for the homework that you did in learning about our organization. You demonstrated teamwork at its best!

Yvette Hagins, Executive Director, Whitefoord Community Program